



## **ORDER**

**IN THE MATTER OF** an application by Takeoff Shuttles Limited to abandon its scheduled public motor bus service pursuant to section 8 of the *Motor Carrier Act*, R.S.N.B. 1973, c. M-16.

(Matter No. 564)

October 26, 2023

NEW BRUNSWICK ENERGY AND UTILITIES BOARD

## **ORDER**

**WHEREAS** the Board granted Takeoff a public motor bus licence on September 5, 2023, and in a decision dated September 28, 2023, the Board approved the route from Mount Allison University, in Sackville to the Moncton Flight College, in Dieppe, and the corresponding fare and schedule;

**AND WHEREAS** in a letter submitted on October 18, 2023, Takeoff applied to the Board for approval to abandon its approved scheduled service;

**AND WHEREAS** by Order dated October 19, 2023, the Board determined that it would hold a hearing to consider the application and ordered Takeoff to provide notice as set out in the Order;

**AND WHEREAS** the Board held a hearing via videoconference on October 26, 2023, to consider the application to abandon, where except for Board Staff, no other party appeared;

**AND WHEREAS** Takeoff has submitted evidence that the service was operating at a significant and unsustainable rate of loss due to a lack of demand and Takeoff's inability to meet cost coverage requirements, as well as evidence that a small number of pre-paid tickets remain outstanding;

### **IT IS HEREBY ORDERED THAT:**

1. Pursuant to section 8 of the *Motor Carrier Act*, the application of Takeoff to abandon the scheduled public motor bus service from Mount Allison University in Sackville to the Moncton Flight College in Dieppe is granted, effective immediately.
2. Takeoff shall publish the abandonment of its service and information regarding ticket refunds on Mount Allison University's public messaging Boards, on Takeoff's Instagram and Facebook pages and on Takeoff's website's homepage ([www.takeoffshuttles.ca](http://www.takeoffshuttles.ca)).
3. Takeoff shall refund all outstanding, pre-purchased tickets within 30 days and advise the Board in writing once those refunds are completed.

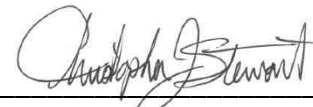
Dated in Saint John, New Brunswick, this 26<sup>th</sup> day of October 2023.

**BY THE BOARD**



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Heather Black  
Member



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Christopher Stewart  
Member



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Stephanie Wilson  
Vice-Chairperson